COMPANY PROFILE

2025

SERVICOS TRANSPORTES AEREOS TIMOR

Airport Ground Handling Services in East Timor

WHO WE ARE

Entity	SERVICOS TRANSPORTES AEROS TIMOR (STAT)
Enstabilished	March 2000
Head Office	Presidente Nicolau Lobato Internasional Airport Dili, Timor Leste (East Timor)
Legal Form	UNIPESSOAL, LDA
Req. Unique No.	1012111
Status	Privately owned company
Industry/Sector	Aviation / Airport Ground Handling Services
Commercial Activities	Support Activities for Transportation [522] Freight Air Transport [512] Travel Agency & Tour Operator Activity [791]

asuransi sinarmas

Premium Public Liability
Sum Insured USD 1,500,000

ABOUT COMPANY

SERVICOS TRANSPORTES AEREOS TIMOR(STAT) is the first Airport Ground Handling private company in Republica Democratica de Timor-Leste (RDTL). Founded by Mr. J. Bosco A. Guterres (the owner) in March 2000, with reason of company founding fundamentally is a willingness of taking important key role in economic development and unity of the Nation. STAT in the first full year of start up ground services provided for United Nation big group and official air operators both commercial, special air services and chartered flights and other airport ground services arrangement.

The fast growing in aviation industry in the last 20 years has brought STAT being more experienced airport ground handling company in the country dealing with aircraft ground operation/Ariport Hanlding services. STAT handled various types of aircraft coming in/out Presdente Nicolau Lobato Airport ini Dili domestic and international air services. Such as Airbus A319/320, Boeing B732/733, Boeing 738/739, ATR 72. Embraer 170/145, ATR46/72, Twin otter DHC6, Helicopters, Single Engine Aircrafts and Gorund Support Equipment services and solution.

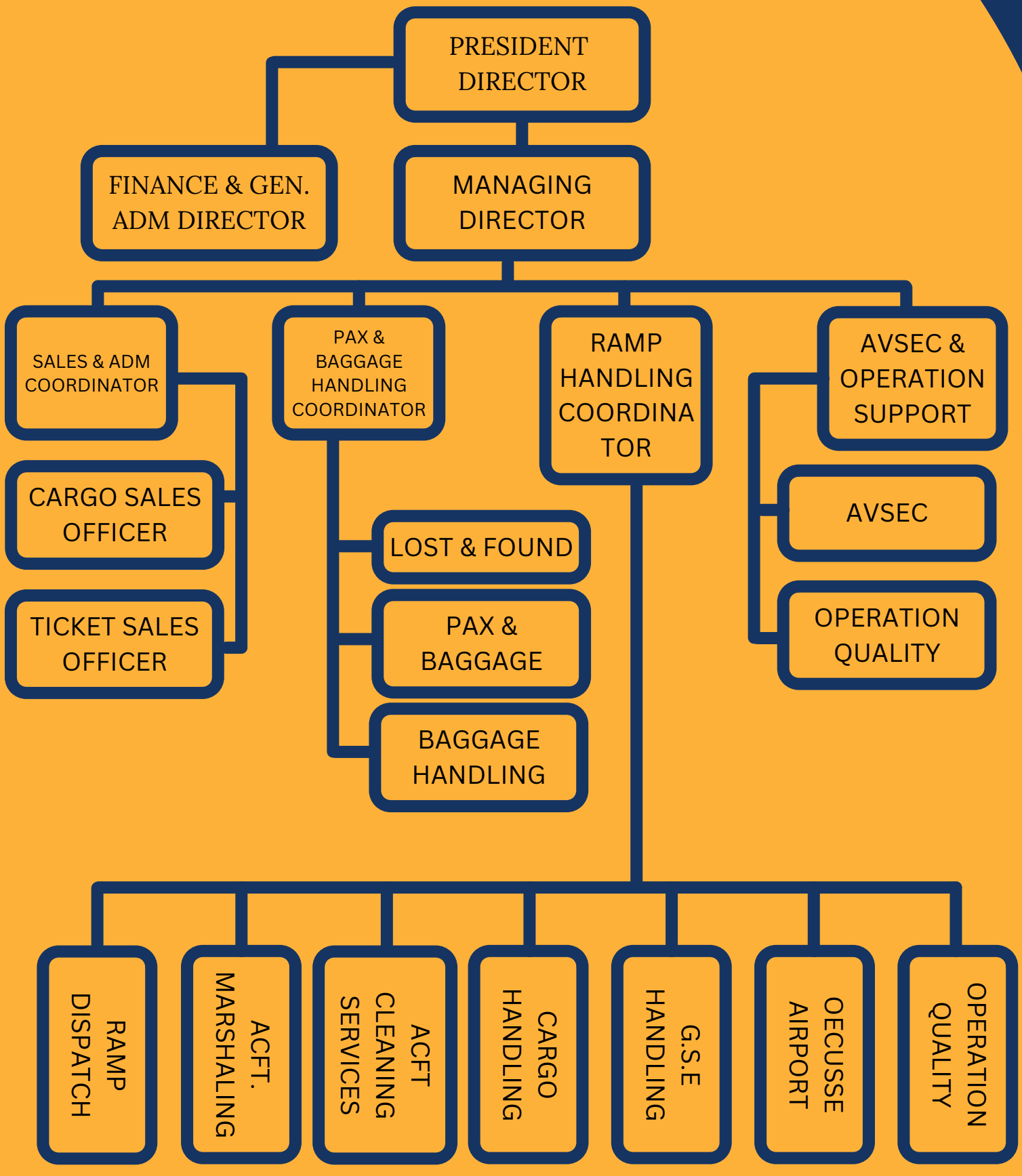
J. BOSCO A. GUTERRES
PRESIDENT DIRECTOR

A native Timorese citizen, born in Baucau District and now domicile in Dili, East Timor, he is the founder and owner of the company which is started from the beginning and became the first airport ground handling service provider in the country. Established in March 2000, pioneering to develop aviation industry and tourism is very important key roles that he has taken as if it was in the early periode of time after Independence of Timor Leste (East Timor).

Several other private business in the aviation industry and tourism also have been established within the same period of time, i.e: Air Cargo Export-Import services, Air Ticket, Tour and Travel (In-bound and Outbound), Goods & Services supply. Those are incorporated in the STAT GROUP .

Aside from having a strong business spirit, he also has a high social spirit to uplift the dignity of the people. Both this spirits and roles have made him a respectfull person in community and among government officials, having wider access to his business network both in home country and other countries.

ORGANIZATIONAL STRUCTURE



CERTIFICATES OF COMPETENCY TO PERSONNEL

1. Aircraft Marshaling
2.Emergency response procedure training
3.Safety management system initial and recurrent course
4.Dangerous good Regulations initial and Recurrent Course
5.Aviation Security Recurrent Course, Aviation Preventative Security Workshop Aviation Security Awareness – Aircraft Protection Training
6.Basic Customer and Self Service Method
7.FOO Initial & Recurrent
8.Dispatcher Resource Management
9.Fixed and Rotary Wing Marshalling
10.Basic Cargo
11.Ground Power Unit (GPU)
12.Baggage Towing Tractor (BTT)
13.Fixed Wing FRM
14.Belt Conveyer Loader
15.Lavatory Service System (LSS)
16.Passenger Boarding System (PBS)
17.Air StarterSystem (ASS)

VISION & MISSION

VISION

Providing unique excellent services and strengthen the company's position in the business arena in the region

MISSION

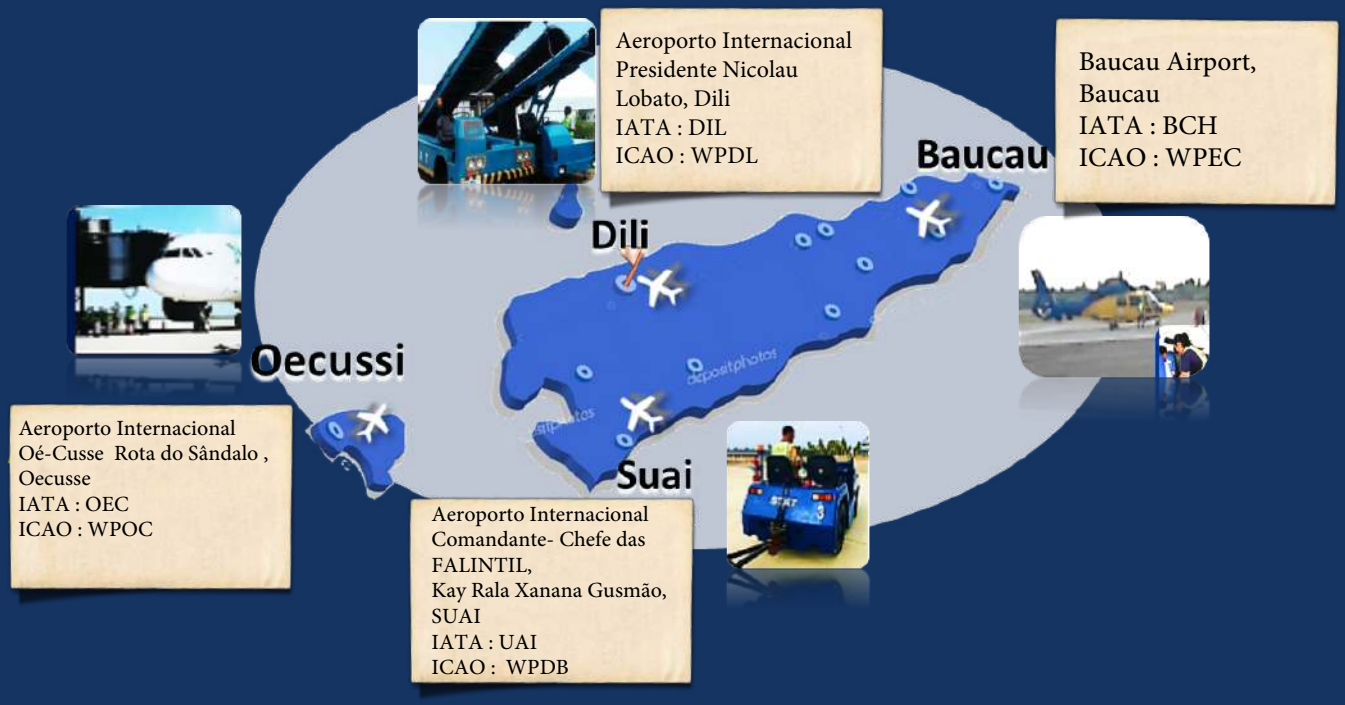
- Safety & Security First culture environment
- Maintain standard qualification and regulation compliances
- Developing Personnel Skills
- Building stronger team work
- Developing Operational Bases at all airports in Timor Leste
- Open for developing strategic partnership and business expansion in avation industry.
- Developing Corporate Social Responsibility

OUR BUSINESS

SERVICOS TRANSPORTES AEREOS TIMOR (STAT) was pioneering business in the area of airport ground handling services since the independence of Republica Democratica de Timor-Leste (RDTL) in 2002, and STAT has expanded the business that currently moved forward dealing with the following different main areas of business at all airports ➔ :

- Airport ground handling services
- Air Cargo handling
- Ticketing, Tour & Travel
- Special/Charter Flight arrangement
- Customs Clearance

STAT is also open to do business under a mutual benefit cooperation :



AIRPORT GROUND HANDLING SERVICES

Various types of aircraft has been handled i.e:
Boeing 732/733/734/375/738,
Airbus A319/320,
Fokker F27/F88/F100,
Franch ATR46/ATR72,
Cassa 212, Twin Otter DHC6,
Helicopters.

STAT Ground support equipments (GSE) are deployed to serve fully prepared as per required. Hi loader, Push Back Car, Passenger Step Car, GTC, Lavatory Car are only provided at DIL internatinal ariport at the moment.

AIRCRAFT GROUND HANDLING
Many airlines has subcontract ground handling to SERVICOS TRANSPORTES AEREOS TIMOR (STAT). STAT is always in effort to be an effective "pit stop". Airlines requires speed, efficiency and accuracy which are important in ground handling service in order to minimize the turnaround time (during the aircraft must remain parked). STAT Ground Handling experiences in the past and curently being served for: Garuda Indonesia VVIP flights, Merpati Nusantara Airlines, Batavia Air, Madala Air, Lion Air, Sriwijaya, Citilink, Silk Air, Trans Nusa, Zeems, Royal Butan Druk Airlines and other special/spot chartered flight opertors.

Activities:

- *Ramp Handling*
- *Aircraft Marshalling*
- *Ground Support Equipments servi ces & supply*
- *Loading dan Unloading*
- *Air Cargo handling (Export/Import)*
- *Avsec supevising*
- *Passenger & Baggage Checkin*
- *VVIP/VIP/Speclal assistances*

AIR CARGO EXPORT/IMPORT

LOROSAE CARGO SERVICES

SERVICOS TRANSPORTES AEREOS TIMOR (STAT) at airports through out the country is registered agency to serve cargo shipment and acceptance on contracting air operators filght documents and according to local and international standard regulation and authority's clarifications, inclusively export/import cargo handling procedures.

STAT Cargo Handling services usually is included in the subcontract agreement to air operators. Cargo rate of the contractting parties should be applied. Additional charges regulated by local authorities and handling charges may also be applied.

No wide body aircraft coming in/out airports in the country at he moment. Big volume or huge size cargo party and heavy cargo may not be acceptedon air operation.

STAT also has authorized agency to manage Export/Import Cargo warehouse and space utility.

Activities:

- **Cargo Reservation**
- **Cargo Shipment**
- **Cargo Acceptance**
- **Cargo Warehouse**
- **Custome Clearance**

TICKET, TOUR & TRAVEL

TOUR & TRAVEL

SERVICOS TRANSPORTES AEREOS TIMOR (STAT) Tour and Travel is supporting business unit, registered private busness in Republica Democratica de Timor-Leste atravel. Its head quarter in the commercial area at International airport of Presidente Nicolau Lobato in Dili close to customers to handle all their travel arrangements.

The STAT Tour and Travel main business is dealing wih international/domestic ticketing, ticket sales and reservation. Accommodation/Hotel reservationOutbound and Inbound Tour services. The STAT Tour and Travel has been appointed and authorized to provide worldwide airlines documents for any destinatios.

Domestic air ticket for destinations within the country have not been online reservation and ticketing system. STAT Tour & Travel has specific contract with local domestic air operation company under Zeems management (the Special Zones of Social Market Economy of Timor-Leste which is a national development programme used to implement innovative governmentl policy. STAT Your & Travel is currently taking a role to support government for Tourism development program.

Activities:

- *Air Ticket Sales both domestic and international.*
- *Special air ticket sales and reservation on Zeesm domestic Flight.*
- *Inbond Tour package*
- *Outbond Tour package*

GROUND SUPPORT EQUIPMENT (G.S.E)

- *Pushback Tractor*
- *Baggage Tractor*
- *Lavatory Service Car*
- *Water Car Service*
- *Conveyor Belt Looader*
- *GTC/ASS/ASU*
- *GPU/GPS*
- *Motorized PBS*
- *Manual PBS*
- *TowBar*
- *Nitrogen Tank & Car*
- *Forklift*
- *Hydrolic Nitrogen Jack*
- *Heavy Duty Hydro-jack*
- *Compressor*
- *Saftey Cone*
- *Executive Minibus*
- *S'part Storge*
- *Metal Detector*
- *Trollies*
- *Wheel Chocks*
- *Lighting Marshalling*
- *Bet Marshalling*
- *Headset*
- *Fire Extinguisher*
- *Scales*
- *Head Protector*

CUSTOMERS

CURRENT :

- AERODILI - TIMOR LESTE
- WESTSTAR
- CITILINK – Indonesia
- BATIK AIR - Malaysia
- OTHER SPECIAL/CHARTER OPERATION
- PRESIDENTIAL/VVIP FLIGHTS OPERATION
- DHL

GROUND HANDLING EXPERIENCES:

- SRIWIJAYA AIR - INDONESIA
- SILK AIR
- GARUDA INDONESIA
- LION AIR
- MERPATI NUSANTARA AIRLINES
- BATAVIA AIR
- MANDALA AIRLINES
- EURO ATLANTIC - Portugal
- DRUK AIR – Royal Buthan Airlines
- ROYAL BRUNEI AIRLINES
- NAM AIR
- MEDIVAC
- Zeesm
- Indoasia
- Royal Brunei Air Force
- My Indo Airlines
- Malaysia Air
- Batik Air Indonesia
- India Air Force
- Air Nugini
- Air Asia Indonesia
- Air Asia Malaysia

ACTIVITY GALLERY

ACTIVITY GALLERY

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